

OLD STREET RESTAURANT

GROUP BOOKINGS TERMS & CONDITIONS

TOUR OPERATOR GROUPS

1. We do not allow entertainment or outsourced décor (table setup, furniture, flowers, etc.) unless arranged and agreed upon in advance of the requested booking date.
2. We accept all major credit and debit cards, cash, and bank transfers. We do not accept cheques.
3. A non-refundable deposit of 25% of the total cost of the chosen package is required at the time of booking.
4. Final number of guests and the remaining balance of 75% of the chosen package is due no later than 4 weeks prior to the confirmed reservation date. A payment scheme may be arranged to facilitate this.
5. A 12.5% service charge of the total Food and Beverage spend, which is evenly distributed amongst the staff, is applicable to all group reservations. The service charge is not included in the chosen package price.
6. The menu package must be decided upon at the time of booking. Any additional items consumed outside of the pre-arranged package must be paid on the day of the reservation by cash or card payment. individual bills cannot be accommodated.
7. The price of the package may change if new or increased government taxes are implemented that apply to or impact the agreed-upon package. Pricing may also increase if vendor costs applicable to the package increase. Under any of these circumstances, we will immediately inform you of how the package price will be affected.
8. Complimentary meals for Tour Guides (1) and Bus Driver (1) are included in the package.

A.) CANCELLATIONS

9. In the event of extenuating circumstances with more than four weeks' notice, Old Street will consider transferring the full non-refundable booking deposit and any additional payments made to a new date, if feasible.
10. If a new date cannot be agreed upon, and the full payment (100% of total due) has been paid, a full refund minus the non-refundable deposit will be refunded.
11. Bus Parking/Set Down located on James' Terrace (see map)



By remitting your deposit, you are agreeing to these terms and conditions as outlined above.